

Agency Performance Measures

Current, Proposed and Recommended

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Current Measures	Proposed Measures	Subcommittee's Recommendations
Annual Hours of Delay	System Level of Service	Annual Hours of delay (congestion)
Number of fatalities	Number of fatalities	✓
Construction Quality Improvement Program Score	Pavement condition	Pavement and bridge condition
Projects Completed On-time and On-budget	Projects Completed on-time	✓
	Planned vs. Actual Expenses	NA
	Governor's Management Scorecard Results	NA
	Citizen Survey results	NA

Current Measures	Proposed Measures	Subcommittee's Recommendations
Number of Fatalities	Number of Fatalities	✓
Wait time for Majority of Customers	Wait time for Majority of Customers	✓
Average Number of Interactions To Complete a Single Transaction	Average Number of Interactions To Complete a Single Transaction	✓
	Number of Tips to "Zero Fraud" Hotline Leading to Arrests	NA

Current Measures	Proposed Measures	Subcommittee's Recommendations
Number of Port-Generated Jobs	Number of Port-Generated Jobs	✓
Number of Containers (TEUs)	Number of Containers (TEUs)	✓
Containers Per Acre/Per Year	Containers Per Acre/Per Year	✓

Current Measures	Proposed Measures	Subcommittee's Recommendations
Number of Enplanements	Number of Enplanements	✓
Economic Activity Generated	Economic Activity Generated	✓
Ratio of Grants Executed to Allocation	Ratio of Grants Executed to Allocation	✓